

Title of Report:	Quarter 2 Council Performance Report
Report to be considered by:	Executive
Date of Meeting:	19 December 2013
Forward Plan Ref:	EX2647

Purpose of Report:

1. To report Q2 outturns against the key accountable measures and activities contained in the Council's performance framework
2. To report by exception those measures / activities not achieved or behind schedule and cite remedial action taken and the impact it has had.

Recommended Action:

1. To note progress against the key accountable measures and activities contained in the Council's performance framework.
2. Review those areas reporting as 'amber' to ensure that appropriate corrective or remedial action has been put in place

Reason for decision to be taken:

This framework compiles and monitors progress in relation to the objectives laid out in the Council Strategy distilled from the Council's individual service plans. In doing so, it expresses the purpose and ambition of the Council and by extension the Council's main focus of activities and key measures of success against which we can assess ourselves and publically report progress.

Other options considered:

n/a

Key background documentation:

- 2013/17 Council Strategy
- Individual service plans

The proposals contained in this report will help to achieve the following Council Strategy priorities:

- ☒ **CSP1 – Caring for and protecting the vulnerable**
- ☒ **CSP2 – Promoting a vibrant district**
- ☒ **CSP3 – Improving education**
- ☒ **CSP4 – Protecting the environment**

The proposals will also help achieve the following Council Strategy principle:

- ☒ **CSP9 - Doing what's important well**

The proposals contained in this report will help to achieve the above Council Strategy priorities and principle by:
articulating progress against the Council's strategic - and operational - objectives.

Portfolio Member Details	
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Date Portfolio Member agreed report:	2 December 2013

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Implications

Policy:	Any implications will be highlighted in the individual exception reports.
Financial:	Any implications will be highlighted in the individual exception reports.
Personnel:	Any implications will be highlighted in the individual exception reports.
Legal/Procurement:	Any implications will be highlighted in the individual exception reports.
Property:	Any implications will be highlighted in the individual exception reports.
Risk Management:	Any implications will be highlighted in the individual exception reports.
Equalities Impact Assessment:	Any implications will be highlighted in the individual exception reports.

Is this item subject to call-in?	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
If not subject to call-in please put a cross in the appropriate box:		
The item is due to be referred to Council for final approval	<input type="checkbox"/>	
Delays in implementation could have serious financial implications for the Council	<input type="checkbox"/>	
Delays in implementation could compromise the Council's position	<input type="checkbox"/>	
Considered or reviewed by Overview and Scrutiny Management Commission or associated Task Groups within preceding six months	<input type="checkbox"/>	
Item is Urgent Key Decision	<input type="checkbox"/>	
Report is to note only	<input checked="" type="checkbox"/>	

Executive Summary and Report

1. Introduction

- 1.1 This report sets out the Council's progress in quarter two against its key accountable measures and activities for 2013/14. In doing so, it provides assurance to the Executive that objectives laid out in the Council Strategy and other areas of significance / importance across the Council are being delivered.
- 1.2 Across this reporting framework as a whole, 48 key accountable measures and activities are captured in total. Of this 48 in Q2 data is available for 37 measures.
- 1.3 Within Education there are 3 new measures relating to attainment. As a result academic year 2012/13 will set the baseline in order to calibrate aspirations and intended performance in subsequent years. For completeness, however, these are included in the list of key accountable measures; although no RAG ratings will be ascribed this year.
- 1.4 Of the reported measures / activities, 30 are reported as 'green' – or have been delivered / achieved at year end and 7 are reported as 'amber' – or are behind schedule but are expected to be delivered / achieved at year end. None are reported as 'red'.
- 1.5 Ambers in Q2 are:

Vulnerable children and young people:

- % of children becoming the subject of a child protection plan for a second or subsequent time (within two years of previous plan end date).
- To maintain the number of children accessing Short Breaks

Vulnerable older people and adults:

- % of safeguarding alerts responded to within 24 hours;
- % of older people still at home 91 days after discharge from hospital into reablement / rehabilitation services;
- % of high priority Disabled Facilities Grants within 9 weeks of receipt of full grant application;
- nos. of days taken to make a full decision on new Benefit claims;

Planning:

- % of upheld planning appeals is less than the national average.

2. Equalities Impact Assessment Outcomes

- 2.1 There is no decision to be made and therefore no Equality Impact Assessment has been undertaken.

Appendices

Appendix A – Quarter 2 Performance Report: Key Accountable Measures and Activities 2013/14. Update on progress: July-September 2013.

Consultees

Local Stakeholders: N/a

Officers Consulted: All Heads of Service, Corporate Board

Trade Union: N/a